

# RESIDENTS HELICOPTER TRAVEL CLUB 2019/20 CONDITIONS OF USE

## Conditions of Joining

- To be welcomed into the Residents Helicopter Travel Club, applicants must be;
  - A) A permanent and current resident of the Isles of Scilly and;
  - B) Have resided on the islands for a minimum of 12 months prior to the date of application and;
  - C) Have their main residence on the islands
- If applying as a family, each member of a family must fill out an application form and join the RHTC separately to individually receive their membership card.
- A discount of 15% will be applied to each individual members' flight booking.
- Seasonal workers are not permitted to join the RHTC.
- All applications must be sent either by post to Sloane Helicopters at the address provided on the application form or via email to [info@penzancehelicopters.co.uk](mailto:info@penzancehelicopters.co.uk)
- Penzance Helicopters reserves the right to confirm employment, residency and full-time education status with third party records and travel records which may also be checked.
- It is FREE to join the RHTC.
- Students studying on the mainland are welcome to apply but must also provide current proof of full-time education for the application to be considered (by providing a valid student ID card and letter/email from the college you attend).
- All memberships, regardless of when the applicant joined, will expire on 31<sup>st</sup> March 2021.
- Already having a membership does not automatically guarantee renewal.
- Penzance Helicopters reserves the right to refuse admittance to the RHTC.
- Damaged or lost membership cards may be replaced at a cost of £10 fee per card.
- Penzance Helicopters reserves the right to amend the RHTC conditions at any time and all decisions concerning membership will be final.

## Conditions of Travel

- The Travel Card cannot be used as valid identification to board the flight.
- RHTC membership is for the sole use of the person to whom it is issued and may not be transferred.
- Membership numbers must be quoted at the start of the booking process to qualify for the discount.
- An acceptable photo ID must be shown at check-in at the time of travel or the full fare will be charged.
- All bookings are subject to availability and all standard terms and conditions of Penzance Helicopters apply unless otherwise stated.
- Amendments are free of charge up to 48 hours before travel. Any amendments made within 48 hours will result in the standard terms and conditions of Penzance Helicopters applying.
- If passengers are offered a transfer to alternative transport due to weather or technical issues, a claim for a refund for the unused part of the ticket may be made.

**Please note that all standard terms and conditions set out by Penzance Helicopters apply to the Residents Travel Helicopter Club unless otherwise stated.**