

The Residents' Helicopter Travel Club (RHTC) offers members a 15% discount on flights with Penzance Helicopters throughout the year.

It is free for permanent residents to join the RHTC. We receive no subsidy for providing this benefit to islanders; it's our way of giving something back to the island community.

Please carefully read the conditions below, as they are a condition of membership.

Conditions of Joining

- To be welcomed into the Residents' Helicopter Travel Club, applicants must be;
 - a) A permanent and current resident of the Isles of Scilly and;
 - b) Have resided on the islands for a minimum of 12 months before the date of application and;
 - c) Have their main residence on the islands
- Seasonal workers are not permitted to join the RHTC.
- If applying as a family, each family member must fill out an application form and join the RHTC separately to receive their membership card.
- Applications can be made online at www.penzancehelicopters.co.uk/rhtc or by posting a completed application form to Penzance Helicopters, Penzance Heliport, Jelbert Way, Penzance, Cornwall, TR18 3FL.
- Penzance Helicopters reserves the right to confirm employment, residency and full-time education status with third-party and travel records.
- Students studying on the mainland are welcome to apply, providing current proof of full-time education in the form of a valid student ID card and a letter/email from the college you attend.
- Regardless of when the applicant joined, all memberships will expire 12 months after the original application date.
- Already having a membership does not automatically guarantee renewal.
- Penzance Helicopters reserves the right to refuse admittance to the RHTC.
- Damaged or lost membership cards may be replaced at a £10 fee per card.
- Penzance Helicopters reserves the right to amend the RHTC conditions at any time, and all decisions concerning membership will be final.

Conditions of Travel

- The Travel Card cannot be used as valid identification to board the flight.
- An acceptable form of photographic ID must be shown at check-in, or the full fare will be charged. You may also be unable to travel without valid identification.
- Membership is for the sole use of the person it is issued to and may not be transferred.
- You must quote your membership number at the start of the booking process to qualify for the discount.
- All bookings are subject to availability, and all standard terms and conditions of Penzance Helicopters apply unless otherwise stated.
- Amendments are free of charge up to 48 hours before travel. Any amendments within 48 hours will result in our standard amendment fees applying.
- If passengers are offered a transfer to alternative transport due to weather or technical issues, a claim for a refund for the unused part of the ticket may be made.
- Please note that all standard terms and conditions set out by Penzance Helicopters apply to the Residents Travel Helicopter Club unless otherwise stated.