

2nd November 2020

Penzance Helicopters – 2nd Lockdown

Following the recent Government announcement and the forthcoming lockdown measures, passengers who are due to fly with us between the 5th November to 2nd December 2020 or during relaxation of lockdown restrictions may defer their booking to a later date or receive a refund. We will continue to operate flights as planned this week in order that customers currently on holiday may return to their homes.

Penzance Helicopters will waive amendment fees for those passengers looking to amend their booking. Our operations team will also be contacting all affected passengers directly with further information on their options in due course.

Since the Government announcement, we are experiencing a high volume of telephone calls and request that customers contact us by email at info@penzancehelicopters.co.uk, where we will respond accordingly.

We would like to take this moment to thank our customers for their support and understanding during these challenging times and we look forward to welcoming you onboard when it is appropriate to do so.

ENDS